

Quality Policy

Pharma Access is committed to offer best-in-the-class quality products and services to its clients across the world. Pharma Access is committed to the wellbeing and personal growth of all its employees. The commitment towards excellence in quality has earned a commendable reputation to Pharma Access, its collaborators, vendors and employees – to take pride in and thrive on our laurels.

This commitment has led to the formulation of a clearly defined quality policy that is binding for the management, employees and stakeholders concerned. Any deviations from the stipulated policies, manuals and SOPs, are investigated by Subject Matter Experts (SMEs) employed with Pharma Access; the outcomes are duly documented in audit reports, followed by appropriate Corrective Action and Preventive Action (CAPA) are taken and new Performance indicators are developed.

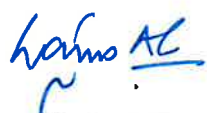
Our commitment and integrity towards the unmatched quality of our services speak through our standardized practices as follows:

- We are dedicated to our client-first policy, making every delivery customized to meet our clients' specific priorities and needs.
- We adhere strictly to the laws and regulations of the land we work in or work for.
- We keep upscaling our business processes through constant innovation, upgradation and adoption of advanced technology in our field work.
- We strive to stay an attractive employer.
- We recruit competent staff and upgrade them by regular training.
- We co-operate with business partners based on mutual trust.
- We prioritize the selection of our partners / subcontractors / stakeholders on the bases of our values first.
- We improve our QMS by continually optimizing our processes.

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Shams Ahmad Parvaz
(Chairman)